



## Consultation Service Summary

The Consultation Service will start on 29<sup>th</sup> October 2019. At this time NUMSAS will stop. PURMS and local Minor Ailment Schemes (Portsmouth, Southampton, IOW) will continue.

### What is it?

Referrals from 111 for either:

- Urgent supply of prescription only medicine  
OR
- Minor illness assessment, advice and treatment (if required)

Referrals will show on the PharmOutcomes Services screen and pharmacy will be sent an email to the NHS shared email address.

### What do I need to do before 29<sup>th</sup> Oct?

Visit PSNC Consultation Service hub <https://psnc.org.uk/services-commissioning/advanced-services/community-pharmacist-consultation-service/>

Register to deliver the service on MYS. Registering for the service will also activate the transition payment £900 (if register before 1/12/2019).

Use the PSNC self assessment Checklist to check readiness and areas of learning.

<https://www.nhsbsa.nhs.uk/sites/default/files/2019-09/CPCS%20self-assessment%20framework%20Final%20V1.pdf>

## ACTIONS

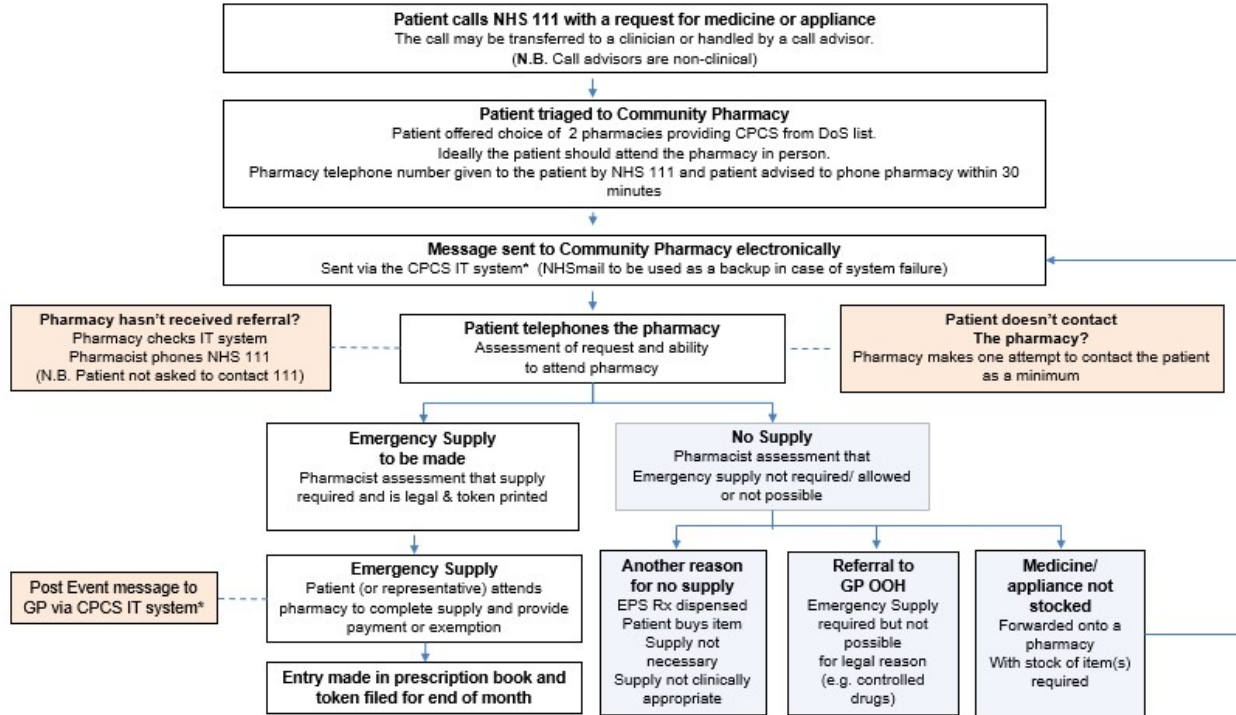
### NOW

1. Register on Manage Your Services (MYS) ASAP as will take up to 8 working days for registration to be processed by NHSBSA
2. Read the Service Specification
3. Create SOP for delivery of service (template can be found at PSNC hub, link above)
4. Brief all staff on service (module available on Virtual Outcomes)
5. Make sure pharmacist & technician smartcards can access SCR
6. Make sure have knowledge of the 'Red Flags' for the conditions being referred
7. Make sure Directory of Services (DoS) entry is up to date <https://dos-profile.service.nhs.uk/>

### 29<sup>th</sup> OCT ONWARDS

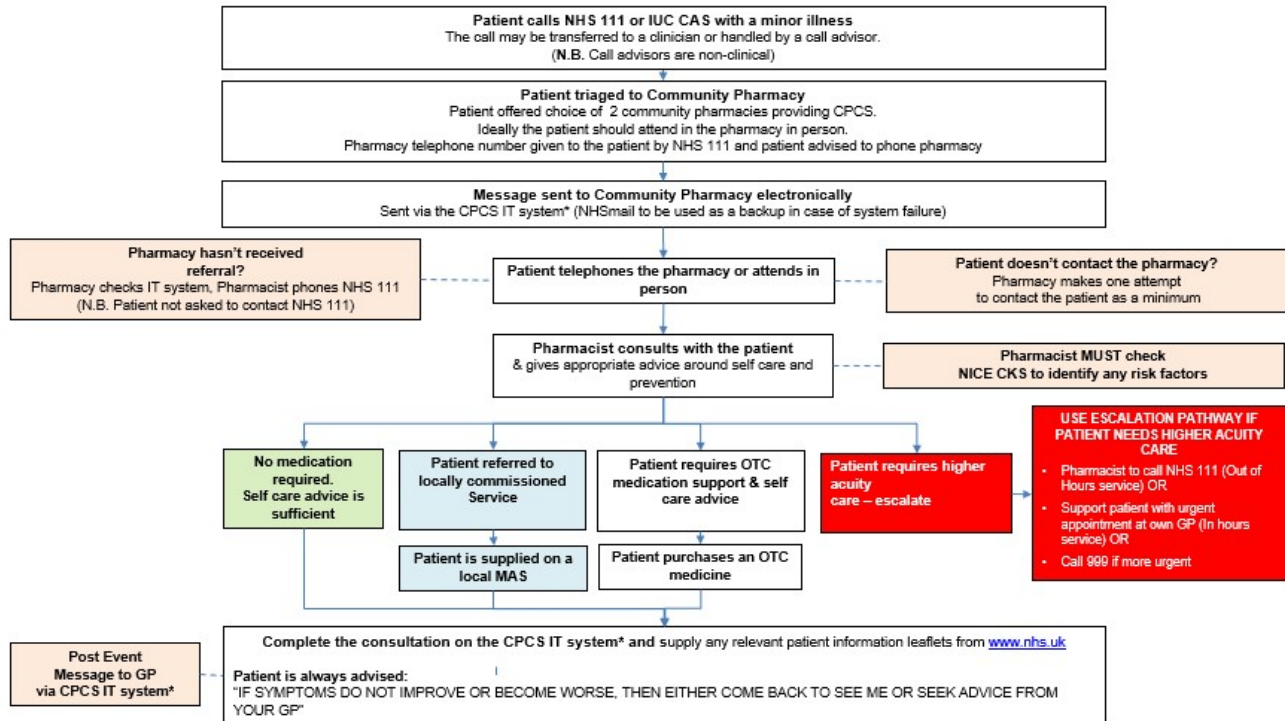
1. Check NHSmail emails regularly for any new referrals (recommend at least 4 times a day 1<sup>st</sup> thing, late morning, early afternoon, about 1 hr before closing)
2. Complete any supporting training, consider:
  - a. CPPE consultation skills
  - b. CPPE clinical history taking
  - c. CPPE clinical examination skills workshop – Basingstoke, 1<sup>st</sup> Dec (CPPE website)
  - d. Virtual Outcomes CPCS module

## Urgent medicine supply process



\* CPCS IT system – two providers at this time (PharmOutcomes and Sonar)

## Minor illness process



\* CPCS IT system – at this time PharmOutcomes