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| PSNC News Alert |
| Thursday 6th October 2022 |

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|  | Mandatory workforce survey opens todayThe 2022 Community Pharmacy Workforce Survey, managed by Health Education England (HEE) has opened today. Completion of the survey is a **mandatory requirement** for all pharmacy contractors.The NHS Business Service Authority (NHSBSA) will send an email to pharmacy contractors containing a link to the survey today.In some cases, e.g. Company Chemists’ Association member companies and other larger multiple pharmacy groups, head offices will complete the survey centrally. If you are not sure whether the survey will be completed centrally, please ask your head office for guidance.The survey is open for eight weeks and must be completed by **30th November 2022**.**Background to the survey** Workforce challenges are currently adversely impacting most sectors of the UK economy, but they are being particularly acutely felt within community pharmacy, with serious consequences for pharmacy contractors.PSNC and the other national pharmacy bodies have called for improved workforce planning to be undertaken by the Government and NHS, but for this to happen, high quality workforce data for community pharmacy needs to be available. That is the reason that completion of the workforce survey is so important for the community pharmacy sector.The completion of the survey is a mandatory requirement, but alongside this, PSNC negotiated the removal of the requirement for contractors to undertake an annual survey of patient satisfaction.[**Read more about the survey**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=264bf99a84&e=d19e9fd41c) |  |
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