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| PSNC Newsletter |
| Wednesday 20th July 2022 |

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|  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector.In this update: PSNC update on medicine supply situation; our response to the NHS Pay Review; PQS declaration data published; Referred back and disallowed items going digital from July.Medicine supply: Contractor Update from PSNCPSNC is becoming increasingly concerned about the sustained pressures on medicines supply and the very serious impact that this is having on community pharmacy teams and their patients.As such, we are asking contractors and their teams to continue using our regular [**reporting tools**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8374774e9e&e=d19e9fd41c) to help us to demonstrate the scale of the problems to the Department of Health and Social Care (DHSC) and to support escalations as needed. The sustained increases in price concessions that we have seen so far in 2022 – with more than 100 concessions being granted in some months – show no signs of abating, and we know that many pharmacies now find themselves in a critical situation trying to source medicines in a timely manner and facing significant financial risk due to greater uncertainty around expected reimbursement prices for a large number of medicines.[**Read about PSNC's work in this area and our practical tips for contractors**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=970dfd0b29&e=d19e9fd41c)PSNC response to NHS Pay Review AnnouncementIn response to the news that the Government has accepted the recommendations from the independent NHS pay review bodies, PSNC has reiterated its position that community pharmacy contractors need urgent funding support.Commenting, PSNC's CEO, Janet Morrison said “The Government’s agreement to award public sector workers a pay rise this year will feel like yet another slap in the face for community pharmacy teams. While we recognise that many of our NHS colleagues will desperately need an uplift in the face of uncontrolled inflationary rises, we are clear that contractors and their teams need and deserve the same help. This is particularly the case as satisfaction with other healthcare services falls off a cliff and pharmacies are being left, as always, to pick up the pieces for their local communities."[**Read PSNC's full response**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=58dc886261&e=d19e9fd41c) Over 90% of pharmacies participated in 2021/22 PQSThe NHS Business Services Authority (NHSBSA) has published the declaration data for the 2021/22 Pharmacy Quality Scheme (PQS). The data shows which community pharmacy contractors made a declaration and breaks down the data to see which domains a contractor claimed for. PSNC's Services Team has published a summary paper and infographic detailing the outcomes of the 2021/22 PQS.[**Read more and download the PSNC resources**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0e4713a8a3&e=d19e9fd41c) Referred back and disallowed items going fully digital from July 2022We would like to remind contractors that from July 2022, all new prescription returns/referred back and disallowed items will be received through the Manage Your Service Portal (MYS) portal, and from this month, MYS will be the only route available to view and submit the information required for these items. To support contractors through this change, PSNC's Dispensing and Supply Team has published a new briefing about prescription returns and the rules concerning disallowed items. [**Find out more and read the briefing**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=2d4da97e73&e=d19e9fd41c) |  |
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| Pharmaceutical Services Negotiating Committee    14 Hosier Lane, London, EC1A 9LQTel: 0203 1220 810 | Email: **info@psnc.org.uk**  |
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