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| |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | |  | | | | | |  | | --- | |  | | Pharmacy Review Update | | Friday 8th October 2021 |  |  |  | | --- | --- | |  |  | | | |  |  |  | | --- | --- | --- | |  |  |  | |  | This update from the Review Steering Group (RSG) contains information on its work to try to improve community pharmacy contractor support and representation. In this update: Sign-up for RSG focus groups; new Programme Manager; Pharmacy Show.Sign up now for the next set of RSG focus groups The RSG will be holding a second round of online focus groups, this time discussing representation and structure.  This engagement follows on from a successful series of focus groups in the summer where representatives across the sector came together to give their views on what the roles of local and national representative organisations should be. Key takeouts from those sessions can be found [**here**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9ecc3e1a6d&e=d19e9fd41c).  Now that we have defined the roles, this next set of focus groups will start to explore what wider structure and governance is needed to ensure the local and national organisations are set up to deliver the best possible services to contractors. We’ll be considering how they interact with other bodies and how contractors’ views should feed into them.  At the focus groups the RSG will also be able to offer updates on the contractor voting process and on some of the analysis we have been doing around the wider NHS landscape and how that is relevant to contractor representation and support.  Contractors, LPCs, PSNC Members and contractor trade body representatives are being invited to attend one of three focus groups scheduled in October, taking place over Zoom:  **Dates** [**14th October**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=32f11cfdd2&e=d19e9fd41c), 14.00 – 15.00 [**20th October**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9277e153c6&e=d19e9fd41c), 19.30 – 20.30 [**22nd October**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=f4ce0b8fe7&e=d19e9fd41c), 13.00 – 14.00  To register your attendance at the focus groups, please click [**here**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=eeec744462&e=d19e9fd41c).  It is important that we hear from as many contractors as possible and we hope that having daytime and evening sessions makes these events more accessible for everyone. However, if you can’t attend any of these meetings, the slides will be shared afterward with the opportunity to submit feedback online. Introducing Deep Sen Gupta, our new Programme Manager The RSG has welcomed Deep Sen Gupta as its new Programme Manager.  Deep will work with the RSG to:   * Develop options for the future operating model of the national and local organisations that support and represent pharmacy contractors * Develop detailed design proposals of the future organisation structures * Execute the proposal approval process/contractor vote * Develop the approach to implementing the changes voted by contractors   Deep’s experience in managing end to end programme delivery spans a broad range of operational and structural transformation, as well as implementing new operating models to improve efficiency, performance, and service delivery. Hear from the RSG team at the Pharmacy Show Members of the RSG will be speaking at the Pharmacy Show at the NEC Birmingham on 17/18 October. Deep Sen Gupta, Programme Manager, Pharmacy Representation Review Steering Group; James Wood, Director of Contractor & LPC Support, PSNC; and Sandeep Dhami, Pharmacy Superintendent, M W Phillips Chemists will be holding two panel sessions on Sunday and Monday, at the annual trade show for pharmacy professionals.  **Details are as follows:**  Session title: National and local representation: better outcomes from change Theatre: Keynote Theatre  **Date**: 17 Oct 2021 **Time**: 3:10 p.m. - 3:50 p.m.  **Date**: 18 Oct 2021 **Time**: 2:15 p.m. - 3 p.m.  If you’re at the show, please come along and share your thoughts - it would be great to see you. |  | |  |  |  | | | | |  |  | | --- | --- | | |  | | --- | | Pharmacy Representation Review Steering Group (RSG) The Pharmacy Representation Review Steering Group (RSG) is taking forward work to improve community pharmacy contractor repesentation and support. | | |  | |

