



Daily Update

Tuesday 9th March 2021

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: end of smartcard access to MYS portal; MHRA class 4 medicines defect information; No Smoking Day 2021; reclassification of special containers.

Smartcard access to MYS portal coming to an end

From 18 April 2021, users of Manage Your Service (MYS) will not be able to access the [MYS portal](#) using their NHS smartcards. Smartcard users must register to access MYS using their NHSmail login credentials before **11.59pm on Monday 18 April 2021**.

Pharmacy contractors can currently access MYS using either their NHSmail login credentials or their NHS smartcards. Around 96% of pharmacies in England are already registered to use the portal using NHSmail. To register for MYS access using NHSmail, contractors must download and complete the form on the [NHSBSA website](#) and send it to nhsbsa.mys@nhs.net.

To set up an NHSmail account, visit the [NHS Digital website](#) for more information.

MHRA class 4 medicines defect information: Diazepam 2mg/5ml Oral Solution Sugar-Free (Accord-UK Ltd)

The Medicines and Health products Regulatory Agency (MHRA) has issued a class 4 medicines defect information alert for:

Diazepam 2mg/5ml Oral Solution Sugar Free (Accord-UK Ltd) (PL 0142/0103)

[Learn more about this MHRA defect information alert](#)

Special containers reclassification

Following representations from PSNC, over **100** products have now been re-classified as special containers since May 2020. To view the latest changes to special container status, visit our [Notice of changes to special container status of products page](#). This page is updated each month with all of the products that have been re-classified as special containers.

[Read more about the reclassifications here](#)

Reminder: No Smoking Day 2021

PSNC wants to remind contractors that no smoking day is tomorrow, 10th March 2021. No Smoking Day is a national campaign that encourages the nation's smokers to make a quit attempt. The day is an important opportunity for pharmacy contractors to engage smokers in their community and encourage them to quit and access local stop smoking support.

[Find out how your pharmacy can get involved](#)

Have you seen our latest FAQs?

PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams, and LPCs; these are updated on a regular basis. Recent additions include:

Q. What constitutes a referral for the Discharge Medicines Service (DMS)?

The receipt of hospital discharge summaries or discharge letters from an NHS Trust via a secure electronic message must be responded to as a DMS referral. While it is best practice for the discharge information sent to the pharmacy by the Trust to specifically refer to the DMS, this is not a requirement in order that the information is treated as a DMS referral.

Q. If a patient provides their pharmacy with a copy of their discharge information, can that trigger provision of the DMS?

No. The receipt of a discharge summary from a patient is not a referral from a provider of NHS services and therefore is not eligible for the provision of the DMS.

Q. Can general practices refer patients to community pharmacies for the DMS?

No, general practices cannot refer patients to community pharmacies for the DMS.

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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