



Daily Update

Tuesday 2nd March 2021

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: CEO's blog; Community Pharmacy News; Review Steering Group engagement event; submission of SSP claims using tokens.

Reminder: CEO's February blog

In his February blog, PSNC's CEO Simon Dukes talks about the wide range of community pharmacy services, calling for the NHS to show more support for this critical part of primary care.

He is disappointed that, as yet, only a trickle of patients are being referred from NHS 111 and GPs. Simon comments that NHS community pharmacies want to be able to continue to offer the informal face-to-face healthcare advice and clinical services that so many people want from them - but they need the support of the NHS to do so.

[Read Simon's blog](#)

February Community Pharmacy News

Do not forget to read the latest issue of CPN. In this issue, PSNC provides further information on its two as of yet unresolved funding bids and the ongoing negotiations with HM Government. Other key articles include a new Government plan for healthcare, the call for new pharmacy COVID-19 vaccination sites, and guidance on dispensing controlled drugs.

[Read February's CPN](#)

Review Steering Group engagement event

The community pharmacy Review Steering Group (RSG), which is taking forward work following the independent review into contractor representation and support, is inviting community pharmacy contractors to join a 'Your Representation, Your Say' event on **Tuesday 9th March at 7.30pm**.

The event will outline the work of the RSG to date and the next steps, and give contractors the opportunity to put their views forward. Feedback from the meeting will shape how the RSG engages with contractors over the coming months.

Contractors can register via [the RSG website](#).

The RSG will also run a session at [PSNC's meeting of LPCs](#) on 17th March.

Reminder: Are you submitting Serious Shortage Protocol (SSP) claims using tokens correctly?

PSNC has previously received feedback from NHS Business Services Authority (NHSBSA) that EPS tokens used to make claims for any supplies made against Serious Shortage Protocols (SSPs) are not being submitted correctly by some contractors.

For electronic prescriptions, contractors have the option to endorse and submit SSP claims either electronically or manually using EPS tokens. Pharmacy contractors are reminded that when using tokens to submit SSP claims, the tokens must be placed in the **red separator** on top of the relevant paid/exempt prescription bundle in a secure manner

[Further information about making SSP claims](#)

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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