



# COVID-19 Update

Wednesday 13<sup>th</sup> May 2020

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

## In today's update: Additional SCR information; GPhC examples of best practice; and FAQs

### Reminder: Additional information within SCR during pandemic

Community pharmacy contractors are reminded that, as part of work to support the ongoing fight against COVID-19, NHS Digital has previously announced that **additional information** has been added to most patients' NHS Summary Care Records (SCR).

Standard SCR information includes medicines, allergies, adverse reactions and the Shielded Patient Flag.

SCR with additional information includes:

- details of the management of long-term conditions;
- medications;
- immunisations;
- care plan information; and
- significant medical history, past and present.

[Read more here](#)

### GPhC examples of best practice

The General Pharmaceutical Council (GPhC) has identified over 70 examples of how pharmacies are meeting their professional standards amid the COVID-19 pandemic. Search their **Knowledge Hub** to take a look at some examples of best practice.

Have you seen our latest FAQs?

PSNC's COVID-19 hub has an **FAQs page** with a large number of answers to queries posed by pharmacy contractors, their teams and LPCs; these are being updated on an almost daily basis. Recent additions include:

**Q. I am struggling to obtain generic medicines at a reasonable price, will I be adequately reimbursed?**

PSNC is keeping a close eye on the generic medicines affected by recent price hikes and is in discussions with DHSC on protection for pharmacies against sudden price rises. Where purchase prices are reported to be above the listed Drug Tariff prices, PSNC continues to make applications to DHSC for price concessions in the usual way. PSNC relies on contractor reports to make its application and we urge contractors to get in touch with us to report any supply issues by using the [online reporting form](#) to give us an accurate picture of developing issues.

**Q. What is being done about medicine shortages?**

DHSC has well-established procedures to deal with medicine shortages and it is working with medicine suppliers to assess the impact that COVID-19 is having on the supply chain. As well as banning the parallel export of some medicines, DHSC have asked medicine suppliers who still retain some of their EU exit stockpiles to hold onto these. Suppliers have also been asked to assess the risks relating to continuity of supply, particularly medicine supplies from China and other areas affected by COVID-19. For non-prescription items, the Chief Pharmaceutical Officer has asked pharmacies to restrict quantities of soap, hand sanitisers and OTC medicines so there is enough for everyone.

[Find answers to more of your questions here](#)

Keep up-to-date with our hub page: [psnc.org.uk/coronavirus](https://psnc.org.uk/coronavirus)

*Pharmaceutical Services Negotiating Committee*



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