

7<sup>th</sup> June 2018

**Ref PH395**

**To all Community Pharmacies in the Wessex area**

Dear Colleague

The 2018/2019 Community Pharmacy Assurance Framework (CPAF) screening questionnaire is now available for completion for four weeks as from **Monday 4th June 2018 until Sunday 1st July 2018**.

The process asks all NHS community pharmacy contractors to complete a short screening questionnaire consisting of 10 questions; NHS England will then select a small number of pharmacies for a monitoring visit and/or to complete the full CPAF questionnaire.

- There are 10 questions in the screening questionnaire. The questions have been revised this year
- The questions – prescribed medicines advice (question 2) and owings (question 5) have been removed
- The questions – safeguarding (question 11) and pharmacy-based audit (question 12); have been added
- The question – repeat dispensing (question 4) has been amended.

The PSNC website has published a guide which explains the changes and provides clarification on some of the questions. A copy of the full screening questionnaire is also contained. The link is below.

<http://psnc.org.uk/contract-it/psnc-briefings-pharmacy-contract-and-it/psnc-briefing-032-18-cpaf-screening-questionnaire-changes-june-2018/>

Level 2 is the minimum standard expected to demonstrate general compliance with the terms of service.

All pharmacies should have received a link to complete the screening questionnaire either via email from the NHS Business Services Authority (NHS BSA) or from their own Head Office. A link to the questionnaire, guidance on completing the questionnaire and FAQs are available on the NHS BSA website – link below.

<https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/community>

Please contact the NHS BSA by emailing [nhsbsa.cpaf@nhs.net](mailto:nhsbsa.cpaf@nhs.net) if you have any queries.

Kind regards, Helen

**Helen Wardle**

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