

## DISCHARGE MEDICINE SERVICE

### Patient Information

If you are admitted to hospital, the doses of your current medicines may change, or you could be started on new medication. It can be difficult to remember all the information given to you, especially regarding changes to medications. If you are not completely sure on what changes have occurred, this could mean that you take your medicines incorrectly at home, so we would like to make you aware of the support available from the Discharge Medicine Service once you leave hospital.

#### What is this service?

When you are discharged from hospital, you have the option to continue part of your care with the Discharge Medicine Service. This is a free service provided by the NHS which enables clear communication between the hospital and your local community pharmacy.

By fully understanding your medicines and the most effective way to take them, you will get the most out of them and stay healthy at home. Your local community pharmacist will continue this service and give you the information and support you may require, increasing your confidence and putting you in control of your medicines at home.

#### How could this service help?

While in hospital you may be offered this service and asked for contact details of your regular community pharmacy or a pharmacy that is convenient for you to visit regularly.

Once you leave hospital, discharge information (which includes information about your medicines) will be sent securely via our electronic system to your GP as normal, but also directly to your nominated community pharmacy.

Your community pharmacy will give you all the information you need to get the best out of your medicine and helps you to stay healthy at home. Through sharing your information with your community pharmacy, we can support you in the best way possible.

If you were prescribed a new medicine for a long-term condition while you were in hospital, you may also be invited to use the New Medicine Service (NMS). This is a free NHS service provided by the community pharmacy to support you with your new medicine and help you understand your condition.

#### Contact Us:

If you have any questions about your discharge medicines at any stage of the process, you can contact (insert trust name) Medicines helpline on xxxx or email. The helpline is open from insert day and time.