

# NHS Community Pharmacy COVID-19 Lateral Flow Device Distribution Service – summary



## Ordering test kits

Pharmacies order test kits from wholesalers (a list of participating wholesalers is available on the [NHSBSA website](#))

- Details of pharmacies registered to provide the service are passed to wholesalers
- Pharmacy teams order cartons of 54 boxes of tests as they would any other stock (carton size is 50 x 29 x 40.5 cm)
- Wholesalers deliver test kits via normal delivery cycles
- Pharmacy teams keep a record of the wholesaler's name, number of cartons received, their lot numbers and the date of receipt (retain this record for six months).
- This information is also reported via the [NHSBSA MYS portal](#) each week



## Public awareness

The service is a collect option via NHS Test and Trace online channels and 119 with the ability to locate pharmacies on a map

- Service users will be able to locate participating pharmacies on the [NHS COVID-19 Test and Vaccination Site Finder map](#)
- Pharmacies will also be locatable via 119
- The map will display opening/closing times
- If contractors want to make any changes to their details on the map, they can do so by [emailing the Test and Trace team](#)



## Eligibility/Management Info

Pharmacy teams will ask three questions to service users and log their responses for management and evaluation purposes

- The questions are not used to check the eligibility of service users. Nobody should be denied access to test kits, as long as they answer the three questions
- Pharmacy teams explain some key information to service users when supplying the test kits and reinforce the importance of reporting their test results
- Contractors are required to upload the responses to the questions to the [NHSBSA MYS portal](#) on a weekly basis
- A paper form can be used for data capture at the point of the transaction



## Testing & reporting results

Tests will be administered away from the pharmacy, and the results reported online or via 119

- The test is completed away from the pharmacy
- Instructions for testing are included in the box
- 119 can provide support to individuals (including those without internet access) on use of the kit, resolving any problems and reporting results
- If the result is positive, service users will be directed by the instructions in the test kit/online information to have a confirmatory PCR test



## Service assistance

Test kit recalls cannot be tracked back to users. The NHS Test and Trace support team can advise on any issues with the service

- If there are any test kit recalls, NHS Test and Trace will communicate this to pharmacies via the normal product recall process
- Pharmacies will need to advertise the recall in the pharmacy as service user contact details are not collected as part of the service
- Support for pharmacies regarding the service will be provided by the NHS Test and Trace support team who can be contacted by calling 119