

Discharge Medicines Service (DMS)

Delivery is in 3 stages. You may deliver all or part of the 3 stages, funding is per stage. If you complete all three parts of the DMS referral the service fee is £35.

The three stages of the service.

Stage	Fee	Description of process	Timescale	Who
1 A discharge referral is received by the pharmacy.	£12	Check clinical information and actions. Details of what to look for are outlined in the DMS toolkit.	Within 72 hrs (3 working days).	Pharmacist
		Compare the discharge medicines to pre- admission medicines. Are there any changes?		Pharmacist, Pharmacy Technician
		Where necessary, raise any issues identified with the hospital or GP surgery.		
		Make appropriate notes on the PMR or other appropriate record to conduct stages 2 and 3, when the first prescription is received or at first contact with the patient/carer.		
		Check any outstanding prescriptions awaiting collection -are they still appropriate? If eRD the GP surgery may need to cancel and issue new eRD scripts.		
2 The first prescription is received by the pharmacy following discharge.	£11	Check medicines prescribed post-discharge take account of the changes made. Any discrepancies, resolve them with the GP practice. The GP practice may want to provide a Structured Medication Review. Make appropriate notes on the patient PMR or other appropriate record.	One week to one-month post-discharge.	Pharmacist, Pharmacy Technician
3 Check of the patient's understanding of their new medicines regimen.	£12	Check their (patient or carer) understanding of what medicines they should now be taking/using, when they should be taking/using and any other relevant advice to support medicines taking/use. This confidential discussion can be provided either in consultation room or by telephone/ video consultation. Information that would be of value to the GP practice or PCN pharmacist, should be communicated securely. Offer to dispose of any medicines that are no longer required, to avoid potential confusion and prevent an adverse event. Make appropriate notes on the PMR and/or other appropriate record. Where appropriate, other services can also be provided e.g. New Medicine Service.	When the first post-discharge prescription is received.	Pharmacist, Pharmacy Technician
Claim for service delivery.		Submit claim on MYS along with Summary Data.	Monthly on MYS.	