1. Population Needs

**1.1 National/local context and evidence base**

All advice and activities will be based on, or contribute to, evidence based research and will

be compliant with relevant guidelines, as well as standards for practice as set out in:

**National Policy Drivers:**

Tobacco Control Plan for England, 2017. <https://www.gov.uk/government/publications/towards-a-smoke-free-generation-tobacco-control-plan-for-england>

* NHS England, Long term Plan, 2019 https://www.england.nhs.uk/long-term-plan/
* Stop smoking interventions and services (NICE, 2018) (NG92)
* Smoking: acute, maternity and mental health services (NICE, 2013) (PH48)
* Tobacco: harm-reduction approaches to smoking (NICE, 2013) (PH45)
* “Models of delivery for stop smoking services. Options and evidence” PHE, 2017 <https://www.gov.uk/government/publications/stop-smoking-services-models-of-delivery>
* “The End of Smoking” 2019, Department of Health and Social Care

**Local Policy Drivers:**

”Joint Health and Wellbeing Strategy” of Southampton City Council and Southampton Clinical Commissioning Group

Southampton City Council “Southampton Health & Care 5 Year Strategy”

 Southampton data observatory

2. Scope

**2.1 Service description/care pathway**

This service is part of the interim provision during the Covid 19 pandemic to support patients with smoking cessation pharmacotherapy from 1st July 2020 to 31st March 2021, with the possibility for a further extension subject to finances being available.

This service is distinct to the Locally Commissioned Service for Smoking Cessation, where community pharmacies oversee the quit attempts of patients.

To supply the pre-specified Nicotine Replacement Therapy (NRT) to clients referred by

University Hospital Southampton Trust (UHS) stop smoking support who present with valid

identification and information matching that as supplied by the Stop Smoking Advisor via

PharmOutcomes.

To record the provision of the supply of the pre-specified NRT on the PharmOutcomes system.

To liaise with the Stop Smoking Advisor regarding issues arising from the dispensing of the

NRT.

**2.3 Confidentiality**

All patients attending the service will be guaranteed their right to confidentiality is

respected and maintained in accordance with UHS policy

Informed consent is understood in the terms of a patients ability to understand the

choice and consequences, including the nature, purpose and possible risk of any

treatment (or non-treatment). In assessing capacity to consent the provider needs to

refer to the Department of Health (DOH) Reference Guide to consent for examination

or treatment (2001)

Patients will be treated with dignity and respect taking into account diversity and

cultural differences.

Services will be provided to the highest possible clinical quality and accessibility

Services will be delivered in line with local safeguarding policies and guidelines with

joint working arrangements in place to respond to concerns.

The service will continuously review provision, ensuring that there is emphasis on the

needs of the vulnerable and disadvantaged groups and those areas under-provision

are identified and addressed.

The service will have in place arrangements for managing pressures associated with

vacancies and staff absence to ensure that service safety, quality and consistency are

not compromised, including early communication/warning to commissioners in the

event of potential difficulties that may arise in order that the situation can be effectively

managed.

The service will have effective risk management in place.

There will be clear protocols in place for safe and effective practice and arrangements

for clinical governance.

The service will undertake audits to ensure that services are clinically effective and

meet quality criteria and publish results to commissioners.

It is the UHS Stop Smoking Advisor’s responsibility to document and maintain records on all patients attending the service, in accordance with locally agreed record keeping policy. See locally agreed service specification for full details.

**2.4 Population covered**

The offer will be available to all smokers referred by the UHS stop smoking support only and must be living in Southampton or registered with a Southampton GP.

Southampton City Council commissioners will notify providers if any other organisations are able to refer in and if the rest of this service specification applies to them where UHS is referenced.

**2.5 Any acceptance and exclusion criteria**

Exclusion of under 18’s

3. Applicable Service Standards

N/A

4. Key Service Outcomes

A

All 100% of people sent from the UHS stop smoking support to the pharmacy are supplied with provision they have requested, or substitute a generic alternative.

Ensure referrals are responded to within 3 working days.

Ensure communication channels between UHS stop smoking support and pharmacies.

 UHS stop smoking support is based at Southampton General Hospital. Contact information for them can be found on PharmOutcomes. Pharmacists are at 42 premises in Southampton.

5. Location of Provider Premises

6. Individual Service User Placement

N/A

7. Payment Schedule

Payment will be made quarterly in arrears based on activity.

Payment will consist of:

Reimbursement for the specified product at the shown cost on the DMD database plus

5% VAT

Payment of £ for the first contact.

Payment of £ for the following contacts up to a maximum of three.

In order for the transaction to be valid, the requisite information **must** be recorded on

PharmOutcomes. Transactions completed that are not recorded on PharmOutcomes will not be paid.

8. Individual Pharmacy sign up

In order to qualify for payment, pharmacies must complete the ‘self-declaration’ on

PharmOutcomes confirming that they are providing the service.

The self-declaration form can be found in PharmOutcomes by following Services > Stop

Smoking > pharmacy declaration.

Once this has been completed the pharmacy can be added to the provider list within

PharmOutcomes and be registered for payment.

Without the declaration being completed no payments can be made.