

Care Homes COVID-19 Testing Pathway – East Berkshire, Surrey Heath, North East Hampshire & Farnham

National route for requesting testing of residents and staff: The main route for requesting testing of residents and staff is via the national programme. In England, all registered adult care homes can apply for coronavirus tests. This includes registered LD care homes. These arrangements are set out in the HM Government Leaflet at https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/885172/Care_Homes_Testing_Matrix_v2.1.pdf

Alternative to the national route: Locally, within the Frimley ICS Geography (East Berkshire, North East Hants & Farnham, Surrey Heath), **care homes experiencing any delays or difficulties using the national route can request a visit from our local provider to carry out testing.** This is also open to Supported Living providers. See below for details.

Summary of Available Testing Routes			
Route 1: Newly suspected outbreak	Route 2: Any other circumstances (including subsequent testing but <u>not</u> newly suspected outbreaks)	Route 3: Staff not covered / missed by routes 1 or 2	Route 4: Clients receiving care at home
<p>If you suspect your care home has a new coronavirus outbreak, or if it has been 28 days or longer since your last case and you have new cases:</p> <p>Report to: Public Health England via your Regional Public Health England (PHE) Health Protection Team</p> <p>These health protection teams (HPTs) will arrange for the testing of all symptomatic residents only at this point, and will provide locally tailored infection control advice.</p> <p>For Test kits not picked up/Test kits not received/results delayed or haven't arrived:</p> <ol style="list-style-type: none"> 1. Speak to the national helpline to ask them to resolve the issue. 0300 303 2713 2. Followed by email to if this is unsuccessful COVIDCareHomeTesting@dhsc.gov.uk 	<p>Whole-home testing for residents (with or without symptoms) and staff (without symptoms) available through registration on the care homes testing portal: https://www.gov.uk/apply-coronavirus-test-care-home</p> <p>Book your courier collection at: https://carehomecollect.co.uk/</p> <p>A courier will collect your used testing kits. These will be taken to a lab for processing. Book your courier collection by 7pm at least a day before carrying out testing. Carry out testing on the day of collection.</p> <p>For Test kits not picked up/Test kits not received/results delayed or haven't arrived:</p> <ol style="list-style-type: none"> 1. Speak to the national helpline to ask them to resolve the issue. 0300 303 2713 2. Followed by email to if this is unsuccessful COVIDCareHomeTesting@dhsc.gov.uk <p>Note: Local Authorities can also identify and refer care homes for priority testing based on risk and / or size.</p>	<p>Staff with symptoms, go to: https://www.gov.uk/apply-coronavirus-test for employer or self-referral. This applies to care home staff, domiciliary carers and unpaid carers.</p>	<p>If symptomatic: Go to NHS111 online or get GP referral. Test type dependent on client needs. Alternatively if the client is over 65 and can travel to a testing site they can self-refer at https://www.gov.uk/apply-coronavirus-test If asymptomatic: No test required.</p>
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For care homes in the East Berks, North East Hants & Farnham, and Surrey Heath areas only...	For care homes in the East Berks, North East Hants & Farnham, and Surrey Heath areas only...	For staff in the East Berks, North East Hants & Farnham, and Surrey Heath areas only...	For clients in the East Berks, North East Hants & Farnham, and Surrey Heath areas only...
<p>If any delay or difficulty with the above, request a visit to the home from the local provider via: ebpc.covid19@nhs.net Tel: 03000 770 007. + Let your regional PHE Health Protection Team know (Hospices also accepted)</p>	<p>If any delay or difficulty with the above, request a visit to the home from the local provider via: ebpc.covid19@nhs.net Tel: 03000 770 007. This route will accept requests from Supported Living Accommodation providers.</p>	<p>If any delay or difficulty with the above, request a test from the local provider via: ebpc.covid19@nhs.net Tel: 03000 770 007. (Home visits available if staff cannot travel to testing sites.)</p>	<p>If any delay or difficulty with the above, request a home visit test from the local provider via: ebpc.covid19@nhs.net Tel: 03000 770 007.</p>