PSNC is working to provide as much information and as many resources as possible to help community pharmacy teams to understand the details of the new Community Pharmacy Contractual Framework (CPCF) agreement as they are finalised in the ongoing negotiations.

This email is one of a series of recommended actions for community pharmacy contractors to help you to get ready for the introduction of all elements of the five-year CPCF. There is a lot to do and details will be coming out in stages, so this email series will help guide you through the process and highlight all of the resources and support available to you.

30. CPCS: Plan how to get IT access in your consultation room

Pharmacies providing the Community Pharmacist Consultation Service (CPCS) must have IT equipment accessible within the consultation room to allow contemporaneous records of the CPCS consultations to be made within the CPCS IT system (PharmOutcomes or Sonar) **from 1st April 2020**.

This means that pharmacists providing the service in the consultation room will need access to a desktop computer, laptop or tablet device with, as a minimum, access to the internet. This will enable access to the web-based CPCS IT systems, so records can be made while talking to the patient.

If the pharmacist is to access the NHS Summary Care Record (SCR) in the consultation room, the computer equipment will also need to have a smart card reader. If that is not possible, while not ideal, the patient's SCR could be checked prior to the consultation starting at another computer in the pharmacy which does have SCR access.

If a consultation room is now being used to provide CPCS and there is no IT equipment that can be used within it, contractors should now start to plan how they will provide access to such equipment by 1st April 2020.

Your pharmacy IT supplier may be able to provide advice on how to enable IT access within the consultation room. Don't underestimate the time it may take to put such arrangements in place, particularly if a wired network point needs to be installed in the consultation room or you need a secure Wi-Fi network setup within the pharmacy.

Further information on CPCS can be found at: **psnc.org.uk/cpcs**

Digital CPCF Roadshow on-demand
A recording of PSNC's recent digital roadshow on the five-year Community Pharmacy Contractual Framework (CPCF) is now available to view. The roadshow explores what the future holds for pharmacy and should help contractors and their teams to start to prepare themselves for that. Watch it now: **psnc.org.uk/digitalroadshow**

Previous editions of this email series can be found in our CPCF hub: psnc.org.uk/5yearCPCF