



CPCF Checklist

Wednesday 30th October 2019

PSNC is working to provide as much information and as many resources as possible to help community pharmacy teams to understand the details of the new Community Pharmacy Contractual Framework (CPCF) agreement as they are finalised in the ongoing negotiations.

This email is one of a series of recommended actions for community pharmacy contractors to help you to get ready for the introduction of all elements of the five-year CPCF. There is a lot to do and details will be coming out in stages, so this email series will help guide you through the process and highlight all of the resources and support available to you.

25. PQS: Start working on your new patient safety report

Community pharmacy contractors may now want to consider starting to compile their new patient safety report to meet the patient safety report quality criterion (if they have not already started on this) as a new resource to support contractors with this has now been published.

PSNC has worked with the Community Pharmacy Patient Safety Group to produce the resource, Pharmacy Quality Scheme (PQS) – Completing the Patient Safety Report, which provides contractors with information on what they need to do to meet the quality criterion, as well as worked examples of the monthly and annual patient safety report templates.

[View the new resource, Pharmacy Quality Scheme \(PQS\) – Completing the Patient Safety Report](#)

Further information on this quality criterion is also available in the NHS England and NHS Improvement (NHSE&I) Pharmacy Quality Scheme (PQS) **guidance** (pages 26-27). Monthly and annual patient safety report templates, which contractors can choose to use, are available as Annex 4 and 5 in the NHSE&I PQS guidance. PSNC has made available standalone versions of these patient safety report templates (available as a Word document or PDF).

[View the standalone versions of the monthly and annual patient safety reports](#)

Pharmacy professionals are advised, if they have not already done so, to complete the Centre for Pharmacy Postgraduate Education (CPPE) Reducing look-alike, sound-alike (LASA) errors **e-learning and assessment** before completing the patient safety report (this is a separate quality criterion of the PQS) as demonstrable learnings from the CPPE LASA e-learning should also be incorporated into the safety report.

A **patient safety information page** is also available on the PSNC website which contains a quick reference guide to patient safety alerts, recalls, advice and guidance relating to patient safety which have previously been highlighted as news stories on the PSNC website and a link to the Medicines and Healthcare products Regulatory Agency monthly drug safety updates.

Further information on how to meet this quality criterion can be found at: psnc.org.uk/pqspatientsafetyreport

Digital CPCF Roadshow on-demand

A recording of PSNC's recent digital roadshow on the five-year Community Pharmacy Contractual Framework (CPCF) is now available to view. The roadshow explores what the future holds for pharmacy and should help contractors and their teams to start to prepare themselves for that. Watch it now: psnc.org.uk/digitalroadshow

Previous editions of this email series can be found in our CPCF hub: psnc.org.uk/5yearCPCF

Pharmaceutical Services Negotiating Committee



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