

Pharmacy Quality Scheme 2022/ 23 Summary

Gateway Requirements

- 20 (twenty) completed New Medicine Service (NMS) claimed for between 1/4/22 – 31/3/23 (claimed for by 5th April 2023).
- A new/updated Patient Safety Report for 22/23. Covering incidents & patterns (from an ongoing log), evidence of sharing learning, and actions taken in response to national patient safety alerts (By 31st March 2023).



Domains To claim for a domain – ALL parts of the domain need to be completed

Domain	What	By	Supporting Info
Risk Management & Safeguarding	<ol style="list-style-type: none"> Sepsis CPPE e-learning completion in last 2 years. Risk Management CPPE e-learning. Updated Risk Review including sepsis, red flags, infection control. Safeguarding Level 3 training for all registered pharmacists & technicians. Domestic Abuse Prevention Campaign – training for all patient facing staff, you DO NOT have to register as a Safe Space or participate in Ask for ANI. 	31 st Mar 2023	Training Summary Table for all Domains Risk Review template
Respiratory	<ol style="list-style-type: none"> Inhaler technique checks for NMS patients. CPPE Inhaler technique e-assessment (April 2020 version). Inhaler waste management (recycling/ return to pharmacy). Use of a spacer in 5-15 years (inclusive) & Personalised Asthma Action Plan (all ages). Refer patients using 3 or more Short-Acting Bronchodilator inhalers in 6mths. 	10 th Oct 2022 – 31 st Mar 2023	Training Summary Table Staff briefing sheet here Patient fact sheet here PharmOutcomes for referrals to GP for parts 4 & 5
Healthy Living Support (weight Management)	<ol style="list-style-type: none"> All patient-facing pharmacy staff need to have completed required training. Update/ create a weight management action plan, including how to refer to local services. Discuss weight management with a minimum of 25 patients. Refer patients to either NHS Digital Weight Management Programme or Local Authority tier 2 service. Refer at least 4 patients to either service. 	31 st Mar 2023	Training Summary Table Action Plan template Details of local service Weight Management Programmes Data Collection Sheet
Antimicrobial Stewardship	<ol style="list-style-type: none"> Carry out audits for both Urinary Tract Infections (UTI) & Respiratory Tract Infections (RTI) for at least 4 weeks and a minimum 15 patients (extend for 8 wks if not reach minimum pt number). All patient-facing staff to have completed Antimicrobial Stewardship for Comm Pharmacy. All staff to have completed required Infection Prevention and Control assessment (Level 1, 2). All patient-facing staff to be Antibiotic Guardians and know how to access the local SCAN antibiotic guidelines. Update/ create an AMS Action Plan. 	31 st Mar 2023	UTI/ RTI patient leaflets UTI/ RTI data capture forms Training summary Table Local Antibiotic Guidelines Action Plan template
Cancer awareness	<ol style="list-style-type: none"> All patient facing staff to complete BOPA module 1 – Lets communicate cancer. New risk review to ensure appropriate referral made. Declare the total number of patients referred to GP following detection of red flag signs and symptoms for suspected cancer. 	31 st Mar 2023	Training Summary Table Risk Review template Data Collection Sheet
Palliative and end of life care action plan	<ol style="list-style-type: none"> Must have updated NHS Profile Manager if they hold palliative care drugs – Only declare yes to this if you are part of a locally commissioned service. All contractors must have an action plan including signposting to locally commissioned pharmacies for stock and supply. 	16 th Jan – 31 st Mar 2023	Action Plan template List of Palliative commissioned Pharmacies